



HOUSING DEVELOPMENT MANAGER

Dear Applicant,

Thank you for your interest in the role of Housing Development Manager for Hope at Home. This is a truly exciting time to join Hope at Home as we expand our services to deliver a Housing pilot alongside our existing hosting scheme.

About Hope at Home

Hope at Home is a UK wide charity providing safe homes for survivors of modern slavery. Established in January 2018, we have exclusively offered accommodation through a hosting scheme designed to provide short term accommodation in volunteer host homes. This addresses an acute need while survivors are still going through or at the end of the National Referral Mechanism (NRM) and who are at risk of homelessness. Our support to individuals with no recourse to public funds has filled a critical gap in the sector. As well as hosted accommodation, we also offer dedicated move-on support and a wellbeing package for our guests including destitution payments, bus passes, gym membership and access to therapy sessions.

With a staff team of 8 people and our many volunteer hosts, we have a very good reputation in the anti-slavery and migrant sectors. Over the almost 7 years of operating, we have learnt a huge amount about best practice, amplifying the voices of people with lived experience, being a trauma informed organisation and challenging discrimination.

With welcome in our DNA, we have to date provided over 11,400 nights of safe accommodation for almost 80 people. But our work is not done and with the growing hostile political and social climate, our referrals are increasing every week. Following a detailed feasibility study we are about to launch our Supported Housing Pilot, where we will manage houses and work in partnership to enable more survivors of human trafficking to access safe accommodation in combination with wrap around, needs based support and advocacy.

We prioritise staff wellbeing and have worked hard to create a friendly, supportive and passionate team.

Our commitment to diversity and inclusion

From our host training to our staff handbook, equity, diversity and inclusion run like a thread through all that we do. Listening to the voices of the people we serve is vital and we are in regular conversations with our guests to ensure effective service design and delivery. We are working towards becoming an anti-oppressive organisation and are committed to challenging racism and all forms of oppression within our organisation and externally. We recognise that we still have a lot to learn about how to do this work well.

Hope at Home is committed to inclusive employment practices, and we encourage applications from people who have lived experience of the issues our organisation addresses as well as applicants from diverse backgrounds and ethnicities. There is no requirement to disclose lived experience. We are looking for talented people who align with our values and support our mission – there are no barriers to how you demonstrate this. If invited to interview, all questions will be sent in advance and the interview will be a panel of two.