

AFRIL Creche Volunteer Job Description

Organisation: Action for Refugees in Lewisham (AFRIL)

Location: Lewisham, London, UK

Commitment: Monthly (Saturdays, 11:00–12:30)

About AFRIL

Action for Refugees in Lewisham (AFRIL) is a dynamic local charity established in 2006. We support asylum seekers, refugees, and vulnerable migrants, to lift themselves out of poverty and rebuild their lives in the heart of our community. We provide both crisis support to meet immediate need, and longer-term, flexible programmes to tackle the underlying problems that lead people to be in crisis.

We are a team of 15 majority part-time paid staff (8 FTE) and over 100 volunteers. AFRIL works with residents in Lewisham, Greenwich, Southwark, Bexley and Bromley. In the last 12 months AFRIL has supported over 750 individuals.

We are looking for a friendly, warm and approachable volunteer to support our monthly sessions and help create a welcoming space for mums and babies. If you are caring, friendly and enjoy connecting with people, we would love to hear from you.

Role Overview

The AFRIL creche volunteer will support by looking after babies and toddlers in the creche area. This role is a major key in enabling single moms and families to engage fully with the sessions, knowing their little ones are safe and happy nearby. This will give our members the space to contribute their perspectives and experiences and help them not be excluded from services and workshops. .

This role offers a hands-on opportunity to support meaningful engagement, observe co-production in practice, and gain insight into the challenges and needs of refugees and asylum seekers in our community.

Successful volunteer candidates will be supported with an enhanced DBS certificate.

Key Responsibilities

- Arrive promptly at 11:00 , welcome participants.
- Supervise and play with children in the crèche area so single parents can

participate fully in the forum.

- Keep the creche area safe.
- Let parents know if their child needs them.

Duties of role also include:

- Uphold AFRIL's values and adhere to all organisational policies and procedures.
- Be vigilant for any safeguarding concerns and report these promptly to AFRIL staff.

Skills and Qualities

- Friendly, approachable, and able to engage participants warmly.
- Comfortable working with children in a supervised setting.
- Reliable and punctual.
- A willingness to undergo AFRIL training, including safeguarding, to carry out the role effectively.
- A collaborative mindset, comfortable working with people from diverse backgrounds.

Benefits of Volunteering

- Gain insight into AFRIL's work with asylum seekers, refugees, and vulnerable migrants.
- Develop communication, childcare, and teamwork skills in a supportive setting.
- A reference can be provided after six months of volunteering.
- Travel expenses reimbursed

Join Us

This is a fantastic opportunity to be part of a meaningful initiative that amplifies and supports local moms and families and helps create a welcoming space for them where voices of people with lived experience in our community, shapes services that make a real difference. If you enjoy engaging with people, supporting others, and contributing to community change, we would love to hear from you!