



## **About Us**

Formed in the 1920s we have a long history of providing services for retired Pilkington employees and their family members across the UK and overseas.

From our base in St Helens, our welfare and community support services focus on supporting retired Pilkington employees and their families across the UK and beyond. We provide practical and emotional support that promotes health and well-being and tackles social isolation.

We offer a respite care service for members of the community who are over 60 at our dedicated respite centre Ruskin Lodge in St Helens.

### **Our Services**

#### **Our Respite Centre**

We recognise the importance for carers to be able to take some time away from their caring duties to support their own health and well-being. Ruskin Lodge, our purpose built respite care centre in St Helens for the over 60s, offers care for up to 22 people. We have 19 bedrooms available, each with their own bathroom, television and telephone.

The lodge is open to Pilkington beneficiaries and private guests.

#### **Dementia Support**

In St Helens we have a range of support on offer for those living with dementia and their carers.

We can provide an [Admiral Nurse](#) who can help people with dementia stay independent for longer and support the people caring for them.

Our Dementia Activities Co-ordinator organises social activities and makes home visits to provide support and links to services in the local area.

#### **Respite Care**

We recognise the importance for carers to be able to take some time away from their caring duties, whether it is a short break to run errands or meet friends, or a longer time spent away.

We offer a sitting service that enables beneficiaries to take a few hours away from their caring duties.

For longer breaks, beneficiaries can spend time at Ruskin Lodge, our dedicated respite centre.

#### **Social Activities**

We plan a range of activities, outings and events to support people and their carers who are living with dementia in St Helens.

Outside of St Helens our Welfare and Link Up teams can advise on activities and support in the local area.

### **Day Centre**

Beneficiaries can take part in a range of activities at Ruskin Lodge in St Helens. Our day sessions provide activities, lunch and an opportunity to socialise with others.

### **Welfare and Community Support**

We provide a wide range of services in the community to support our beneficiaries to live independently at home, promote health and wellbeing and to tackle social isolation.

### **Welfare Team**

Our team of welfare officers based in St Helens and our Regional Officers in North Wales, Wrexham, Doncaster, Birmingham and Glasgow keep in touch with beneficiaries by visiting and making telephone calls. Our team provide a listening ear and a welfare check, carry out assessments for services and provide support with applications for state benefits.

### **Link Up**

Our Link Up service is available across the UK to beneficiaries who would like a regular phone call at a time to suit them. Our team provide a friendly ear and can signpost to services or activities that may be useful.

### **Meals Service**

For those who may have difficulty preparing a hot meal, our friendly drivers deliver hot meals to beneficiaries in the St Helens area 7 days a week.

Frozen meals can be delivered on a weekly or fortnightly basis in St Helens.

A small charge is made for this service, our welfare officers assess eligibility for this service.

### **Support at home**

We offer access to a range of home based services in St Helens and UK wide. These include:

- Hairdressing
- Garden Maintenance
- Domestic Services (laundry, ironing and cleaning)
- Shopping

Our welfare teams assess need and eligibility for services.

### **Reunions**

We know that former colleagues and friends from the Pilkington Group love to meet up. We facilitate reunion lunches across the country in:

- St Helens
- West Midlands - Kings Norton
- South Yorkshire - Doncaster
- North Wales - St Asaph and Wrexham
- Scotland - Glasgow
- South East - Isle of Sheppey and Tunbridge Wells
- South West – Exeter and Plymouth