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ROLE PROFILE

Profile Version: A2030-02 / Date Authorised by Chief Executive Officer: 01.04.26

Job Title: Nightingale Navigator **Team:** Support & Advocacy: ISVA Services
Reports to: ISVA Manager **Reportees:** None.

Expectation of Role

Provide the most effective and efficient advocacy services that meet the needs of the loved ones of male survivors, whilst ensuring no male survivor is left behind

Main Duties and Responsibilities

- Be a pro-active part of the Nightingale Project - a whole system response to supporting the 'loved ones' of victims/survivors – collaborating and working in partnership with Nightingale project members.
- Support the development of community-based interventions.
- Deliver quality assured, therapeutic based, group and community support services.
- Provide psycho-education on the needs and impact of sexual violence on victims/survivors.
- Provide a groupwork programme for 'loved ones' educating on the criminal justice system / process.
- Work within a multi-agency partnership to liaise with other health and social care staff from a range of agencies in the care provided to clients.
- Accurately record clinical interventions and maintain a high standard of record keeping.
- Engage in monthly clinical supervision and regular Line Management as directed.
- Provide accurate client reports to Nightingale leaders that represent the clients' needs and wishes.
- Participation in the development and implementation of continuous service and system improvement.
- Undertake specific tasks as directed by a Manager or a member of the Executive Team.
- Maintain professional registration, membership and undertake compliance as required, including CPD, etc.

Organisational Core Responsibilities

- Ensure 100% of the work you carry out is for achievement of the organisations charitable objects: For the public benefit, to promote and protect the good health and wellbeing of male victims / survivors of sexual harms, and their loved ones, across Greater Manchester and throughout England & Wales by
 - 1) providing qualified health and social care professionals, ISVAs, IDVAs and advocates to treat, support and advise them to cope and recover and move beyond these harmful experiences
 - 2) providing training and education in, and awareness raising campaigns of, the prevention and impact of sexual harm on males, sharing knowledge and information to support a greater societal understanding of sexual harms
- Maintain strict confidentiality and be fully compliant with all requirements of UK GDPR and the Information Commissioners Office, as you have access to sensitive, restricted, and classified information; whilst also recognising that all individuals have the right to anonymity within and outside of the organisation.
- Strictly adhere to all company policies and procedures, quality assurance and professional frameworks or practice guidelines, including all accurate recording of information; ensuring you do not act to compromise the We Are Survivors standards, any formal organisational or personal QA Accreditation.
- Stringently uphold the organisation's values of transparency, integrity, understanding and responsiveness throughout your work and your representation of We Are Survivors.
- Oppose all forms of unlawful and unfair discrimination, harassment, intimidation, bullying or victimisation; whilst honouring a serious commitment to anti-oppressive practice.
- Commit to working positively and inclusively with everyone, regardless of their protected characteristics, so that We Are Survivors provides a fully diverse and wholly inclusive workplace.
- Remain aware at all times of your responsibilities for your own health and safety, for the health and safety of those directly responsible to you, your work colleagues and any others who may be affected by the operations under your responsibility or control.
- Ensure you comply with all requirements identified within infection control measures and risk management, both nationally and locally.
- Ensure you accurately record all appropriate information in the relevant data management or file storage systems.
- To work flexibly in the interests of the organisation, which may include evenings and weekends, local/regional/national travel; and may include undertaking other duties provided that these are appropriate to your background, skills and abilities.
- Be the 'Thematic Lead' for a specific topic (as notified to you), ensuring that the organisation is providing the best possible service to meet the clients' needs and that it is responding appropriately to changes within or required by the topic.



Person Specification

The following attributes are **Essential** for this role:

Registration:

- None applicable.

Qualifications:

- Safeguarding Children and Adult (Level 3).

Knowledge and Experience:

- Experience of holding a Senior Practitioner role (or equivalent).
- Knowledge and experience of working within Health & Safety guidelines, processes and legislation.
- Experience of delivering on an organisational strategy.
- Experience of providing 1:1 support or advocacy to adults and/or young people with vulnerabilities.
- Experience of processing data at a strict confidentiality level.
- Experience in delivering engaging workshops to a variety of audiences.

Skills:

- Ability to prioritise own workload.
- Ability to manage competing priorities to meet deadlines.
- Good numerical, written, verbal and interpersonal communication skills.
- Proficient in the use of Microsoft Office Suite, or equivalent, and electronic database system.
- Ability to design, produce and interpret data reports.

Values:

- Ability to hold and demonstrate in your conduct the adherence to the organisational values of *Transparency, Integrity, Understanding and Responsiveness*.
- A commitment to respecting diversity, inclusion and anti-oppressive practice.

The following attributes are **Desirable** for this role:

Registration:

- None applicable.

Qualifications:

- Diploma in counselling, psychotherapy or Social Work (or equivalent).
- Certificate / Diploma in EMDR.



- PG Cert / Diploma in CBT.
- Project Management qualification.

Knowledge and Experience:

- Knowledge of Health & Safety legislation.
- Experience of coaching or mentoring.
- Experience of working within the Criminal Justice System.
- Experience of working within a highly confidential setting, adhering to information governance.
- Understanding of issues relating to sexual harms, particularly those relating to boys and men.
- Experience of working within the voluntary, community or social enterprise (VCSE) sector.

Skills:

- Public Speaking.
- Chairing.

Values:

- None applicable.