



Self-Employed Associate Trainer

Betknowmore Global
Job application pack



Introduction

Betknowmore UK launched **Betknowmore Global** to create a social enterprise that aims to address the prevention and reduction of gambling harms through bespoke and quality assured training and consultancy programmes.

It has been identified that as well as the gambling industry, areas such as the workplace, health services and key front-line workers require enhanced knowledge, skills and resources to enable the safe and effective management of gambling health, risk and compliance issues.

Through the lens of lived experience, we have developed training programmes designed to increase awareness of gambling harms and that provide experiential activities to enhance skills and overall learner confidence.

Delivery formats range from in-person classroom to online and e-learning, and address current and newly emerging issues, such as challenges associated with working from home to digital harms.

We are all very proud of the work we do to help increase awareness and prevent gambling harms.



Welcome to Betknowmore Global

an introduction from our Founder

Join us as our new Associate Trainer

Are you passionate about inspiring change? Does delivering engaging and impactful training with a social impact excite and motivate you?

Betknowmore Global is an expanding organisation, working across the UK and international regions. We are looking for highly skilled, enthusiastic and passionate Associate Trainers to join our team, deliver to our global markets and support in the delivery of our two flagship training programmes: Safer Gambling Training and Worksafe. Our programmes enhance awareness of gambling harms, identifying potential vulnerabilities, developing strong conversation skills and effective signposting to support.

We've developed our content working closely with individuals who have experienced gambling harms, as well as those affected by others gambling (affected others).

Safer Gambling Training (SGT)

Safer Gambling Training is our flagship gambling operator training programme and is delivered across Europe, with exciting plans for further expansion. The programme has been developed and is co-delivered with our partners at YGAM. As with all our programmes, SGT embraces the voice and narratives of those with lived experience of gambling harms, to help increase awareness and understanding.

Safer Gambling Training offers City & Guilds assured programmes, as well as bespoke content which can be delivered either face-to-face or in an online environment. We often tailor our deliveries to support the operational needs of the client, bringing a combination of highly skilled facilitators and authentic lived experience from our EbE's (Experts by Experience).

Worksafe

Worksafe is an exciting new health and wellbeing focussed programme, which aims to increase awareness of the potential harms of gambling within the workplace. The programme aims to enhance communication skills and knowledge by talking about gambling-related issues with colleagues and to foster a more supportive and responsible culture in the workplace. By participating in Worksafe, employees can gain valuable insights and tools to help them identify and address potential gambling-related problems and create a safer, more positive work environment for everyone.

Thank you for showing an interest in working with us here at Betknowmore Global.



Frankie Graham

CEO, Betknowmore Global
Founder & CEO, Betknowmore UK

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Job Role

Role Specifics

Programme:	Working across multiple training programmes
Location:	This position is home based with essential travel requirement across the UK and International, including overnight stays where required
Pay:	c.£150-£250 per day and reasonable expenses covered
Application:	<p>To apply for this role please send your CV along with a maximum 2 page supporting letter outlining why you are the right person for this role.</p> <p>You will be required to demonstrate competency at interview</p> <p>To arrange an informal conversation about the role please contact ben@betknowmoreuk.org</p>
Closing date:	14th April 2024
Interview date:	WC 22nd April 2024

Role Purpose

The primary purpose of this role is to deliver live training workshops as part of our Safer Gambling Training and Worksafe programmes. It will also involve the live facilitation of Lived Experience sessions with our Experts by Experience.

This role gives the postholder the opportunity to make a real difference to the lives of those affected by gambling harms, by educating gambling operator staff and workplace colleagues to be able to better spot the early markers of harm, and to interact in a more effective manner.

A strong facilitator and communicator, you will be able to demonstrate a proven track record. You will confidently learn new content and skills as required and able to deliver exceptional in-person or virtual training to diverse audiences. Being interactive, engaging and able to read the room are essentials for this role. You'll be curious, and always thinking about how you can improve your delivery and the experience of our customers.

As a self-employed Associate Trainer, acceptance of work offered will be dependent on availability and other commitments. We currently offer between 1-4 days contracted work per month, although we anticipate this will increase.

The postholder will be responsible for assessing and paying their own tax. Payment will be made within 30 days on production of a valid invoice.

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Job Role

Key Accountabilities & Responsibilities

- Deliver engaging and interactive training workshops to a range of organisations (including gambling operators) both in-person and online.
- Facilitate our lived experience sessions with our EbE's (Experts by Experience) to a range of organisations, both in-person and online.
- Support our EbE's with wellbeing 'check-ins' and follow-up support when required, as part of our training workshop process.
- Maintain our high standards, reputation and relationships associated with each programme.
- Travel to allow for the timely and effective delivery of our in-person training workshops.
- Support learners with the training programme.
- Ensure you are aware of the learners' needs before delivery and tailor your training style accordingly or inform your line manager.
- Capture any learner data that has not been recorded prior to the training and inform the line manager or co-deliverer about the learners' attendance.
- Ensure all records are maintained in accordance with GDPR/data protection legislation.
- Communicate with Betknowmore, our partners and customers professionally, timely and courteously.

General

- Adhere to Betknowmore UK's policies and procedures.
- Demonstrate a commitment to diversity, inclusivity and equal opportunity in working with colleagues and stakeholders with a wide range of perspectives and experiences.
- Be a good team worker, demonstrating enthusiasm and commitment to the organisation, our team and our partners.
- Attend all training as required as part of induction and any ongoing CPD.

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Person Specifics

Qualifications or Relevant Experience

- Qualification in teaching or training, or extensive relevant experience.

Essential Experience

- Experience of delivering training workshops both online and face-to-face.
- Experience of delivering alone and as a co-facilitator.
- Experience of delivering role-play-based activities in a training workshop environment.
- Experience of delivering skills-based training programmes both online and in-person.
- Experience of delivering externally assured or accredited training programmes (desirable).

Essential Skills & Knowledge

- Excellent verbal and written communication skills.
- Ability to present information clearly in an engaging manner.
- Ability to read the room and adjust accordingly.
- Strong administration skills.
- Outstanding understanding of IT applications (MS Word, Excel & PowerPoint especially).

Essential Aptitude

- Supports and champions the vision, mission and values of Betknowmore Global.
- Ability to work flexibly, according to role and service requirements.
- Strong initiative with a practical approach to problem-solving.
- Ability to remain calm and composed, even under pressure.
- Ability to travel where necessary (with occasional evening/weekend travel).

The Disclosure & Barring Service (DBS) – Disclosure

Betknowmore UK aims to promote equality of opportunity for all with the right mix of talent, skills and potential. Betknowmore UK welcomes applications from diverse candidates. Criminal records will be taken into account for requirement purposes only when the conviction is relevant. As Betknowmore UK meets the requirements in respect of exempted questions under the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 (as amended in 2013) by SI 2013 1198. All applicants who are offered employment will be subject to a criminal record check from the Disclosure & Barring Service before the appointment is confirmed. This will include details of cautions, reprimands or final warnings, as well as convictions.



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