



## **RESPONSIVE:**

Our services are flexible to respond to the differing needs of our client groups. We adapt our services to meet the changing environment and challenges faced by individuals, communities, and other charities that we support.



## **IMPACT:**

We make a difference through the services we deliver, the resources we use, and the support we provide.



## **SUPPORTIVE:**

We deliver support to those most in need, provide encouragement, help, and practical assistance to individuals, communities and other charities.



## **INTEGRITY:**

We are fair and honest in our actions and decision making, making sure we do the ethically right thing throughout our work.



## **CARING:**

We are genuinely concerned about those we work with. We care about individuals - our clients and employees, communities, and organisations we work with.