# **Events Programme Manager**



### Person specification

### Knowledge, skills and experience

#### Essential

- Event experience gained working in a membership organisation, preferably in healthcare
- Experience working with different stakeholders, including speakers/chairs and event committees
- Demonstrable skills in physical and virtual event/meeting delivery
- Experience of using Zoom for virtual events and onboarding virtual speakers
- Proficient in Microsoft 365 or equivalent
- Excellent customer service skills
- Experience of using CRM to manage events
- Strong communication skills (verbal and written)

### Behaviours

#### **Essential**

- Alignment with Society's core values:
  - Collaboration
  - Freedom of expression
  - <sup>o</sup> Accept and Respect
  - Quality
- Ability to stay calm under pressure
- A positive, professional and pro-active attitude
- Take personal responsibility for the delivery of quality outcomes.
- Willingness to work flexibly with colleagues in a small organisation
- Diligent with an eye for detail

## Desirable

- Experience of using abstract software
- Stage management experience at a largescale event
- Experience setting up meetings, preparing agendas and taking minutes for committees or events

Intensive Care Society I 7-9 Breams Buildings I London I EC4A 1DT T: +44 (0)20 7280 4350 E: info@ics.ac.uk W: www.ics.ac.uk

#### Patron: HRH, The Princess Royal