



## **Youth Worker – Hackney Mental Health Hub**

**Based in the London Borough of Hackney**

**37 hours per week (3-7pm) and evenings up until 10pm. Weekend working will also be an essential regular requirement of the role.**

**Grade 3 Point 23 - £34,862 Inclusive of Inner London Weighting.**

**Fixed-term contract until 31<sup>st</sup> March 2025 with the possibility of an extension.**

Typically we are based out of Family Action head office on Wharf Road 2 days a week with session delivery happening in locations across the borough of Hackney.

We offer flexible working arrangements and are open to candidates who would prefer fewer hours and/or a sessional contract.

### **Family Action & the Role's Impact:**

Family Action is a registered charity, building stronger families since 1869. Today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants. We transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation.

This is an exciting opportunity to be part of and help shape a new DHSC funded project - Early Support Hubs - providing innovative ways to support Young People's (11 – 25 years) Mental Health and Wellbeing across the borough of Hackney.

This Early Intervention approach will enable young people to access support in a timely way within their own community and we will work collaboratively with the Hackney Super Youth Hub enabling a one stop shop experience for local young people.

We are looking for passionate and motivated Therapeutic Youth Workers who are committed to supporting positive change for local young people to join our team.

### **Our commitment to Equality, Diversity & Inclusion:**

We are happy to consider any reasonable adjustments that candidates may need during the recruitment process and you will be asked whether you require any adjustments if shortlisted for interview. We also make reasonable adjustments on the job, where required.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater



diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

### **Main Responsibilities:**

- Undertake 1:1, group, detached and outreach work with young people
- Provide one-to-one key-working up to 12 sessions, combining youth work values and principles with a therapeutic, trauma-informed approach to help address a wide range of issues that may impact on young people's mental health and wellbeing e.g. housing, employment, physical health, education, finances and relationships.
- Use a supportive, young person-centred approach. e.g. explaining what services are and what they do, ensuring information is accurate and up-to-date, filling out forms together, making personal introductions, accompanying young people to initial meetings/sessions, being with them during phone calls etc.
- To work with the Hackney Super Youth Hub, to support young people and liaise with appropriate professionals in the network.
- To maintain confidential, up to date and accurate records of all sessions and plans.
- Be an advocate for young people, supporting colleagues to understand adolescence, and how to engage with young people, particularly with concerns around:
  - mental health and wellbeing of children and young people.
  - Supporting vulnerable groups who would not otherwise receive support (levelling-up).
  - Improving children and young people's engagement with EET.

### **Main Requirements (for details check the job description and person specification):**

- QCF Level 3 Diploma in Youth work or equivalent and have experience of youth work in a youth work setting
- Experience of working with young people, delivering therapeutic groups and/or 1 to 1 interventions in a youth work or similar setting.
- To have an active interest in working with those affected by mental health issues and recognise the impact this has on their life.
- Experience of building positive, impactful relationships with young people responding to their needs
- Excellent, up to date knowledge and understanding of safeguarding needs and risks young people may face.
- Experienced in working as part of a safeguarding team around a child, i.e. Childrens services, education, CAMHS, etc
- Experience of working in with an outreach role, in the community and school settings.
- Confident working well independently as well as in a team setting.
- Ability to use own initiative and be able to respond to change as part of a pilot initiative.
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- Computer literacy including Microsoft Office suite (incl. Outlook and Word), with ability to accurately input sensitive data electronically
- Be committed to equal opportunities and Equality, Diversity and Inclusion in all that you do. Have experience of and active interest in working with people from a wide range of backgrounds.
- Be committed to and comply with Family Action's Equality, Diversity and Inclusion and Safeguarding policies, including Child Protection.
- Willing and able to work flexibly including 'twilight' (3 – 7pm), evening (up to 10pm) and weekend hours.
- Ability to align with and support Family Action's mission and values.
- Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

#### **Benefits:**

- an annual paid leave entitlement that commences at 25 working days pro-rata, rising each April by one day, subject to a maximum of 30 working days plus bank holidays.
- up to 6% matched-pension contributions.
- flexible working arrangements and new starters have the right to make flexible working requests from day one of employment.
- enhanced paid sick leave and paid family leave provisions;
- eye care and winter flu jabs vouchers,
- cycle to work scheme,
- investing in your professional development with ongoing quality training and career development opportunities.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**

For an application pack and further information please visit:

[www.family-action.org.uk/get-involved/work-us/current-vacancies/](http://www.family-action.org.uk/get-involved/work-us/current-vacancies/)

#### **Next steps:**

- **To apply:** fill out the [Application Form](#) and email it to: [completed.application25@family-action.org.uk](mailto:completed.application25@family-action.org.uk)
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to encouraging diversity and promoting equal opportunities:** fill out our anonymous [Equality & Diversity Monitoring Information survey](#)



**Closing Date: Ongoing** – We reserve the right to close the advert once we receive a suitable amount of application so please apply as soon as possible.

**Interview date:** Throughout April 2024

**ID: 1161**

Interviews will take place virtually throughout April and will be scheduled on an ongoing basis in consultation with prospective candidates who are invited to attend.

For direct queries or if you would like to discuss any aspect of the selection process or flexible working requests, please email: [robert.whiteside@family-action.org.uk](mailto:robert.whiteside@family-action.org.uk)

**Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.**