



ID: 1152 **LifeSkills Plus Support Worker, LifeSkills**

Salary:

- starting at £24,724 pro-rata per annum, raising to £27,232 FTE - 25 hours per week: £16,705 - £18,400 per annum or for 35 hours per week: £23,387.57 - £25,760
- If home-based, additionally £480 home-based allowance pro-rata per annum
- If office-based, additionally £3,679 Inner London Weighting pro-rata per annum

Location: London, with significant travel across Inner London

We typically work fully remotely but offer the flexibility to have an office base.

Hours: Part-time (25-35 hours per week)

We offer flexible working arrangements - please see below for more details.

Contract: Permanent

Family Action & the Role's Impact:

Family Action is a registered charity, building stronger families since 1869. Today we work with more than 60,000 families in over 200 community based services, as well as supporting thousands more through national programmes and grants. We transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation.

This is an exciting opportunity for a Support Worker to join our friendly team and help support the growth of our LifeSkills Plus offer across London. You will identify and provide intensive support to adults with complex needs who are further away from employment or training by using a strength based approach, ensuring those accessing the programme receive appropriate practical and emotional support using a mixed programme of home visiting, informal and structured support groups.

Your impact:

You will deliver a range of face to face support and interventions to individuals with complex needs that focus on their strengths and which enable them to consider options and think differently, helping them to feel more empowered and able to face new challenges.

You will support and deliver face to face activities that increase confidence, improve mental health, widen social networks, help with budgeting and enable individuals to seek training, work or volunteering opportunities.

Your skills (for details check the job description and person specification):

You will have experience of working in services that deliver positive outcomes for individuals and their families.

You will be able to demonstrate excellent interpersonal skills and the ability to develop and sustain relationships with colleagues, partners and stakeholders.



You will have the ability to work collaboratively with individuals to identify their support needs, plan, implement and monitor emotional and practical support.

Benefits:

- an annual paid leave entitlement that commences at 25 working days pro-rata, rising each April by one day, subject to a maximum of 30 working days pro-rata plus bank holidays
- up to 6% matched-pension contributions
- flexible working arrangements and new starters have the right to make flexible working requests from day one of employment
- enhanced paid sick leave and paid family leave provisions
- eye care and winter flu jabs vouchers
- cycle to work scheme
- investing in your professional development with ongoing quality training and career development opportunities

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**.

To Apply:

- **Complete:** the [Application Form](#) and send to: completed.application16@family-action.org.uk
- **Closing Date** : Monday 6th May 11.59pm
- **To learn more about Family Action:** [Recruitment Pack](#)
- **To learn more about our terms & conditions:** [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to diversity and promoting equal opportunities:** complete our anonymous [Equality & Diversity Monitoring Information survey](#)

Interviews are scheduled to take place week commencing 13th May 2024 virtually.

For direct queries or if you would like to discuss any aspect of the selection process or flexible working requests, please email: claire.berwick@family-action.org.uk

Our commitment to Equality, Diversity & Inclusion:

We are happy to consider any reasonable adjustments that candidates may need during the recruitment process and you will be asked whether you require any adjustments if shortlisted for interview. We also make reasonable adjustments on the job, where required.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

* Ordinarily Family Action appoints new starters at the starting point of the salary scale (with subsequent annual pay progression), unless you have experience that would justify appointment further up the salary scale or there are any other exceptional reasons.